



Dear Resident,

Thank you so very much for your patience and cooperation this week with the drain cleaning. It was a weeklong project, and required the entire team to ensure it went smoothly. My hat goes off to Tyler, Miguel and Pedro for all of their hard work this week.

Now that the drains are cleaned, please remember that **food and grease cannot be put down the sink**. This will clog the pipes and cause a backup and extensive damage to your unit or a unit below you.

We provided sink strainers to all units a few years ago. If you need a new strainer, please let us know. A few updates before embarking on the weekend.

Patricia Barba

We regret to inform you that Patricia Barba passed away this Thursday. Dr. & Mrs. Barba were one of the founding residents of Park Laurel. Our deepest sympathy goes out to the Barba family.

Elevator Update

We are still on schedule for elevator installations in mid-June. The heavy machinery is currently being manufactured and will arrive at Park Laurel in mid-May. It will then be craned up to the rooftops, uncrated, and prepared for installation.

Although the heavy machinery is currently in production, there are several other trades that we are working with to ensure the elevator modernization goes as smoothly as possible.

Tyler and I need to take photos of all of the foyers next Thursday, March 28th between 9:00 and 11:00 am. The purpose of the photo is to show the wall and door finishes that each unit has since we will be replacing the elevator call buttons and overhead indicators.

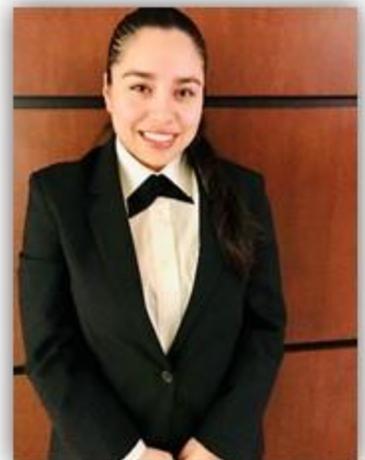
The project completion is looking like early March 2020.

Staffing Update

We would like to extend a warm welcome to Jazmin Hernandez, who has permanently joined us. Jazmin comes to us from Qualcomm in Sorrento Valley, where she worked for a number of years before coming to Park Laurel. Jazmin will be working Thursday through Sunday from 4:00 pm to Midnight.

Mariah, who Jazmin is replacing, resigned last month after deciding the commute was too much for her. Similarly, Rosalinda is also having trouble with the commute and we are trying to find a permanent replacement for her as well.

There are a few flex concierge staff members that you've probably met by the name of Mark and Chris. They are covering where needed, namely with





Rosalinda's shifts and when someone has a day off.

If you are looking for something to do this weekend, try the Cherry Blossom Festival at the Balboa Park Japanese Friendship Gardens. The trees are blooming at 60% right now, and should make for a beautiful visit.



Also, for those who are new, or newly interested, the Balboa Park Conservancy has several events and programs that you may be interested in. The Conservancy offers park tours Tuesdays at 11:00 am. The Conservancy also has many projects, sponsorship and volunteer opportunities to help restore some of the treasures inside the Park, such as the Botanical Building & Gardens. For more information on the Conservancy, please visit <https://balboaparkconservancy.org/>

On behalf of your Park Laurel team, we hope that you have a wonderful weekend!

All my best,
Ryan